



Product Update

Version 1.11.0 Release

May 18, 2023

Are Nurses the Best? All {Vital} Signs Point to Yes!
Happy National Nurses Month to all our wonderful nurses!

We have some exciting new updates including the release of our Care App, Assessment functionality, and Phase 1 of our eMAR rollout. Our Assessment functionality is available today, Thursday, May 18th. The Care App will be available Monday, May 22nd. We will begin our eMAR rollout on Tuesday, May 23rd. Details have been provided to community leadership around schedule and onsite support. If you have any questions about the schedule, please reach out to support@fynn.io

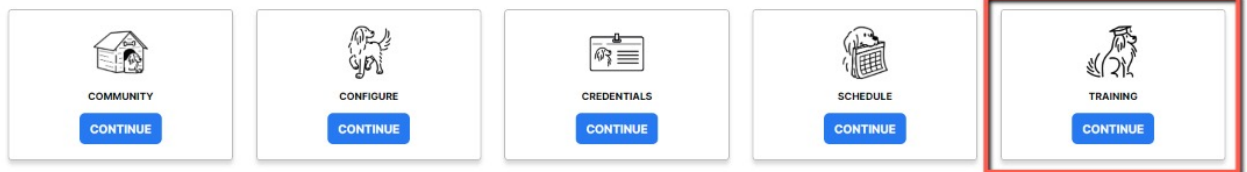
General Updates

New Training Page

We created a new training website. When you log into Fynn, you will notice a new Training tile on the Fynn Navigation Menu. After selecting the tile, you will be taken to our User Resources page. Here you can view training videos, user guides and product release notes!

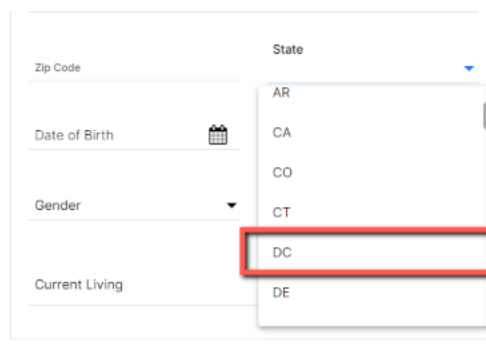
2 | qa

Make A Selection



New State Options

When updating a Lead or Resident Profile, you can now select D.C. as a State.

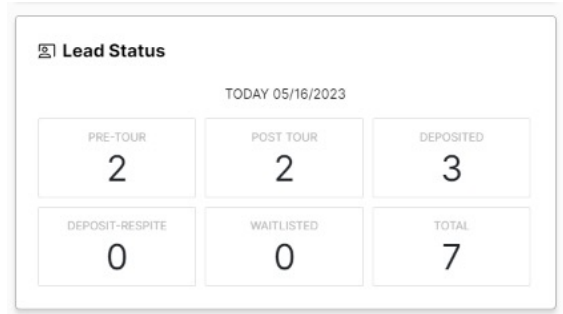




Marketing Updates

Lead Status Widget

You will see a new Lead Status Widget when you arrive on the Dashboard. The Widget displays the number of leads by status.



Completed Tasks

When you open a Lead profile, the Completed Tasks are now automatically expanded!

Task +

OPEN TASK

- Phone Call 05/22/2023
William Bocchino | LEAD
William Bocchino | CONTACT
Assigned to: Rachel Martinez
Follow-up on Tour

COMPLETED TASK ^

- Email 05/16/2023
William Bocchino | LEAD
William Bocchino | CONTACT
Assigned to: Rachel Martinez
- Tour 05/16/2023
William Bocchino | LEAD
William Bocchino | CONTACT
Assigned to: Rachel Martinez
Toured Building 1

Community Preferences

The Community Preferences section can now be customized by Community for anyone with Admin permissions. Please reach out to Rachel and/or Molly for more information!

Care Updates

Progress Notes

You now have the ability to print Progress Notes. From the Resident Profile page, select View More under Progress Notes. Print all available notes by selecting the printer icon or print individual notes by selecting Print next to the desired note.

RESIDENT PROFILE

Joseph "Joe" Riley
Room 4 | Building A
STATUS: ACTIVE

Progress Notes 2

Start Date * 4/16/2023 × End Date * 5/16/2023 × UPDATE

DATE/TIME	PROGRESS NOTE SUBJECT	CREATED BY	ACTIONS
05/09/2023 3:16 PM	Fall Follow Up	Rachel Martinez	PRINT
05/01/2023 12:15 PM	Resident/Family Conference Notes	Rachel Martinez	PRINT

ADD PROGRESS NOTE



Fynn Release Review Sessions

In addition to product update emails, you can attend our Fynn Release Review sessions. During these sessions, we will demonstrate new Fynn features and updates.

Release Review Sessions

Thursday, May 18th 1:00-2:00 PM: Marketing Fynn Release Review

If you did not receive an email invitation and would like to participate, please email our support email support@fynn.io.

Our Care Release Review and Training took place last week. If you were unable to attend, please watch the recording that was emailed to the wellness team.

We will have a random drawing for a prize from our participants for each session. Congratulations to Marius Jordan for being our May winner from the Care Release Review!

Need Help?

Do you have questions or need additional support? Please email the support team at support@fynn.io. We are here for you!