



Product Update

Version 1.9.0 Release

March 9, 2023

What's New?

Resident Onboarding

Onboarding Documents

Documents that are uploaded during Resident Onboarding to the Lead Profile are now viewable on the Resident Profile in the Resident Documents Section.

Resident Profile Updates – Primary Insurance Carrier

You now have the ability to mark a health carrier and prescription carrier as the primary provider. To do so, once you are on the Edit Profile Screen, mark the blue star next to the carrier that should be marked as Primary.

Care

Global Shift Change Note

You now have the ability to create a Global Shift Change Note! This means that in addition to creating a Shift Change Note for a Resident, a Shift Change Note can be assigned to a specific Building or Zone. To create a Shift Change Note for a Building or Zone, add a new Shift Change Note from either the Dashboard or from the Shift Change Note module in the left-hand menu.

In the Add Shift Change Note pop-up, select Category. Type in Location (either Building Name or Zone Name).

The screenshot shows the 'Insurance' section of a resident profile. Under 'Health Carrier', there are two entries. The first entry is 'PRIMARY HEALTH CARRIER' with a blue star icon next to it, highlighted by a red box. Below it are details for Blue Cross & Blue Shield of SC. The second entry is 'PRIMARY HEALTH CARRIER' with a blue star icon next to it, highlighted by a red box. Below it are details for Medicare Supplemental Insurance. Under 'Prescription Carrier', there is one entry 'PRIMARY PRESCRIPTION CARRIER' with a blue star icon next to it, highlighted by a red box. Below it are details for Humana.

The screenshot shows the 'Add Shift Change Note' pop-up form. It has a close button (X) in the top right corner. The form contains the following fields:

- Date *: 4/17/2023 (with a close button X)
- Time: 3:34 PM (with a close button X)
- Category*: Building (with a dropdown arrow)
- Location: Tower A (with a close button X)
- A text area containing the text: "The WiFi is out in Tower A."
- A blue 'SAVE' button in the bottom right corner.



Fynn Release Review Sessions

In addition to product update emails, you can attend our Fynn Release Review sessions. During these sessions, we will demonstrate new Fynn features and updates.

Release Review Sessions

Tuesday, March 14th 10:00 AM: Marketing Fynn Release Review

Wednesday, March 15th at 10:30 AM: Care Fynn Release Review

Need Help?

Do you have questions or need additional support? Please email the support team at support@fynn.io. We are here for you!