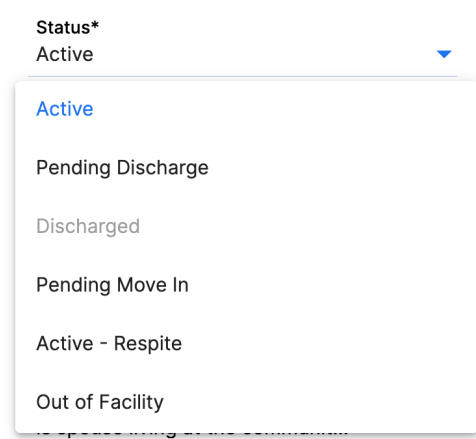


What's New?

Resident Status Updates

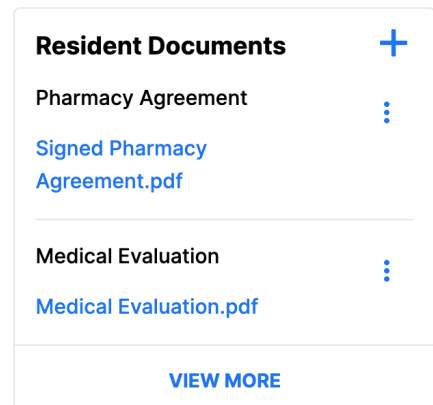
We added new Resident Status options! In addition to Active, Pending Discharge and Discharged, you now have the option to select: Pending Move In, Active - Respite, and Out of Facility. To make a change to a Resident's Status, select the drop-down arrow next to Status and make your selection.



Resident Documents

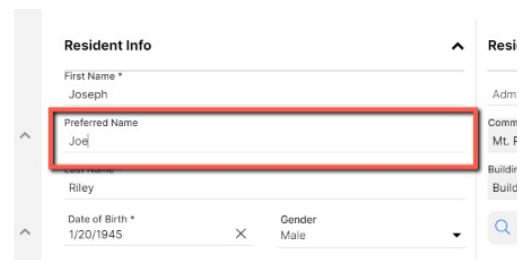
On the Resident's Profile, we added a new section for Resident Documents. To view the documents, scroll to the bottom of the page to the Resident Documents section.

To add a new document, select the + button, select the desired documents, name each document, and select save. You can also add any notes.

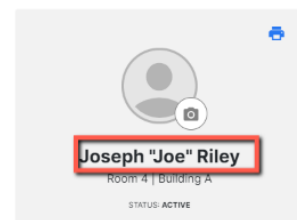


Resident Preferred Name

We added a new field to capture the Preferred Name of the Resident. To update this field, select Edit Profile and update the Preferred Name field.



Once the Preferred Name has been updated, you will see it displayed on the Resident's Profile, as well as their ADL page.





Resident Profile Updates

We made a few additional updates to the Resident Profile page! These include the addition of fields for Hospital and Environmental Allergies. To make updates to these fields, from the Resident Profile page, select Edit Profile.

To Add a Hospital, select Add Hospital. Then, either search for the preferred Hospital or enter in the details directly.

To add Environmental Allergies, select the drop-down arrow to the right of Environmental Allergies and then make your selections.

The screenshot shows the 'Medical' section of a resident profile. It includes a 'Physician' field with 'Dr. Emily Hund' as the primary physician, and an 'ADD PHYSICIAN' link. Below that is a 'Hospital' field with an 'ADD HOSPITAL' link, which is highlighted with a red box. Underneath is a 'Pharmacy' field showing 'CVS Pharmacy, 59 George St, Charleston, SC 29401, USA' with a close button. There is also a 'Participating in Pharmacy Program*' dropdown set to 'N/A'. At the bottom, there is an 'Environmental Allergies' section with a dropdown arrow highlighted by a red box, and a list of allergen checkboxes: Cigarette Smoke, Grass, Pet Dander, Ragweed, Other, Dust Mites, Mold, Pollen, and Stinging Insects.

Lead Task Updates

You now can indicate who the contact person is on a task! When creating a task, you can select the primary contact (default) or any other contact on the Lead Profile. After the task has been added, you will now be able to see if there is a different contact person.

Lead Preferred Name

You now have the ability to note a preferred name for a potential resident. After inputting a preferred name, it will now be visible in the header box at the top of the Lead Profile.

The screenshot shows the 'Add Task' dialog box. It has a 'Set Priority' section with 'LOW', 'MEDIUM', and 'HIGH' buttons. Below that is an 'Assignment Type*' dropdown set to 'Lead'. A contact 'Darius Rucker' is selected with a green checkmark and a close button. A dropdown menu for 'Other Contacts' is open, showing 'Darius Rucker', 'Daniella Rucker', and 'Jordy Snyder', with 'Darius Rucker' highlighted by a red box. At the bottom, there is a 'Due Date *' field with a calendar icon.

The screenshot shows a 'Leads' list. The status is 'LEAD TASK STATUS: Waitlisted'. A lead entry for 'William "Bob" Williams (N/A | self)' is highlighted with a red box. The entry includes the phone number '(546) 378-2984', the status 'N/A', and the date 'Active Since 01/04/2023'. Below the list is an 'Add Notes' field.



Onboarding Documents

You now have the ability to upload multiple documents at a time to the Onboarding Documents section.

What's Updated?

Release Review Sessions

We have resolved a bug that was causing an error message to display when trying to print an Incident Report.

Need Help?

Do you have questions or need additional support? Please email the support team at support@fynn.io. We are here for you!