



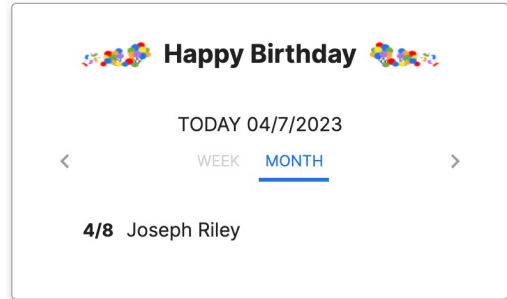
# Product Update

Version 1.10.0 Release  
April 12, 2023

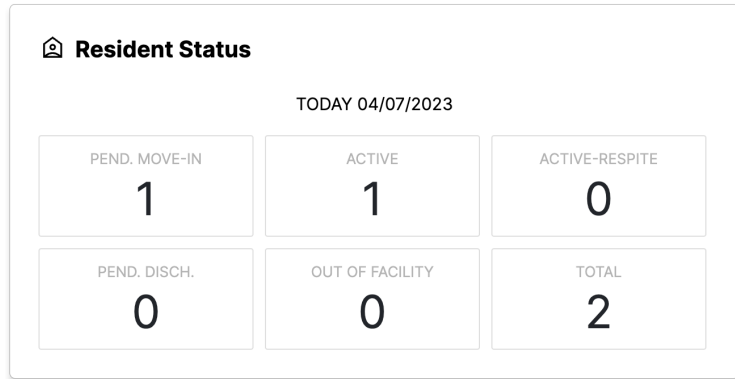
## General Updates

### Dashboard Widgets

We have a new Birthday Widget where you can view weekly and monthly Resident Birthdays.



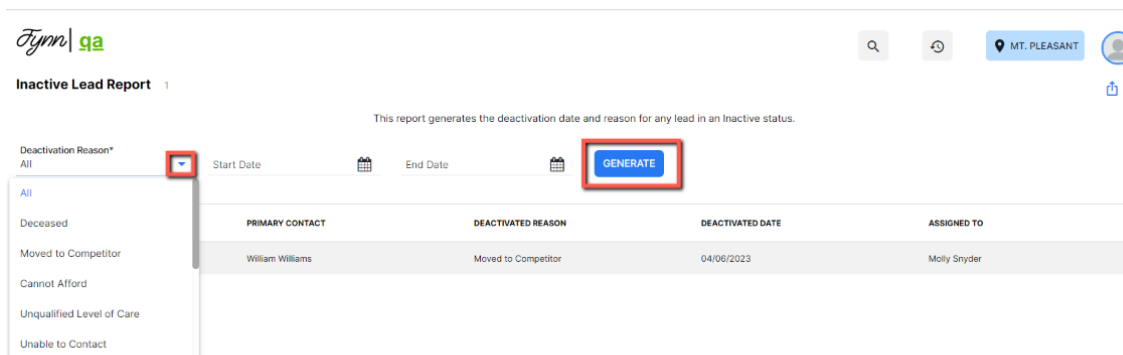
We also have a new Resident Status Widget. The widget displays the number of residents Pending Move-In, Active, Active Respite, Pending Discharge, Out of Facility, and Total Residents. These tiles are not clickable yet, but that functionality is coming soon!



## Sales and Marketing Updates

### Inactive Lead Report

We created a new Inactive Leads Report. This report allows you the ability to search and sort for leads based on the Deactivate Reason as well as the Deactivated Date. This report is located in the Reports Section, under Marketing Reports. Select the report. Select the deactivation reason (you can select all). You will have the option of selecting a date range (this is not required). Select generate to create the report.





## Favorite Leads

You can now see the user assigned to Community Favorite Leads from the Favorite Leads Widget.

The screenshot shows a 'Favorite Leads' widget with two tabs: 'MY FAVORITES' and 'COMMUNITY FAVORITES'. The 'COMMUNITY FAVORITES' tab is selected and highlighted with a red box. Below the tabs, there are two lead entries:

- Beau Regard**: 765-545-7687, Assigned to: Molly Snyder, NEXT: Phone Call (04/10/2023)
- Dolly Parton**: 865-987-6543, Assigned to: Molly Snyder, NEXT: Tour (04/12/2023)

## Care Updates

### ADL Reporting

We added a new feature to the ADL Report that allows you to see Late ADLs. If an ADL was completed 2 hours after the scheduled time, it will show up here. You can also click on the Late ADL number to see the ADLs in this category.

#### ADL Reporting

Start Date \* 4/6/2023 × End Date \* 4/6/2023 × [UPDATE](#) [FILTERS](#)

0 SCHEDULED ADLS	0 COMPLETED ADLS	4 INCOMPLETE ADLS	2 COMPLETED LATE ADLS
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SCHEDULED ADL DATE/TIME	ADL NAME	RESIDENT NAME	BUILDING	ZONE	LEVEL OF ASSISTANCE	STATUS	EXCEPTION	STAFF SIGNATURE	DATE/TIME COMPLETED
04/06/2023 07:00AM	Meal Check	Joseph Riley	Building A	A	Independent	Completed Late	No	Rachel Martinez	04/06/2023 02:29PM
04/06/2023 06:00AM	Daily Shower	Joseph Riley	Building A	A	Moderate Assistance	Completed Late	No	Rachel Martinez	04/06/2023 02:29PM

## Fynn Release Review Sessions

In addition to product update emails, you can attend our Fynn Release Review sessions. During these sessions, we will demonstrate new Fynn features and updates.

### Release Review Sessions

Wednesday, April 19th 10:30-11:30 AM: Care Fynn Release Review

Thursday, April 20th at 10:00-10:30 AM: Marketing Fynn Release Review

## Need Help?

Do you have questions or need additional support? Please email the support team at [support@fynn.io](mailto:support@fynn.io). We are here for you!